

Message Text

UNCLASSIFIED

PAGE 01 LYON 00006 100113Z

16

ACTION EUR-12

INFO OCT-01 ISO-00 EB-07 L-03 CIAE-00 INR-07 NSAE-00 /030 W

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R 091725Z JAN 76

FM AMCONSUL LYON

TO SECSTATE WASHDC 847

USDOC WASHDC

INFO AMEMBASSY PARIS

UNCLAS LYON 0006

E.O. 11652:N/A

TAGS:BKIS, FR

SUBJECT: TRADE COMPLAINT INSA VS HICKIK

POST WAS RECENTLY CONTACTED BY INSA, A LARGE FRENCH GOVERNMENT RESEARCH INSTITUTE. TWO YEARS AGO INSA PURCHASED A DIGITAL MEASURING SYSTEM AND TWO NUMERICAL MICRO VOLTMETERS FROM THICKOK INTERNATIONAL INC 10514 DUPONT AVENUE, CLEVELAND, OHIO 44104 . BOTH MICRO VOLTMETERS BROKE DOWN AND ONE OF THEM WAS SHIPPED BACK TO THE US LATE 1974 BY HICKIK LOCAL AGENT RHODE ET SCHWARTZ

HICKIK HAS NOT REPLACED DEFECTIVE UNIT IN SPITE NUMEROUS PROMISES BY COMPANY THAT EQUIPMENT WOULD BE REPAIRED SHORTLY

SINCE INSA IS LARGE PURCHASER OF US HIGH TECHNOLOGY EQUIPMENT WE BELIEVE FAST SETTLEMENT OF COMPLAINT IS IMPORTANT CO COMMERCIAL REPUTATION OF US EXPORTERS OF SCIENTIFIC EQUIPMENT

ACTION REQUESTED

POST WOULD APPRECIATE IF COMMERCE WOULD CONTACT HICKIK AND REPORT DATE WHEN INSA CAN EXPECT DELIVERY OF REPAIRED UNIT.VERSCHUUR

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Message Attributes

Automatic Decaptioning: X
Capture Date: 01 JAN 1994
Channel Indicators: n/a
Current Classification: UNCLASSIFIED
Concepts: TRADE COMPLAINTS
Control Number: n/a
Copy: SINGLE
Draft Date: 09 JAN 1976
Decaption Date: 01 JAN 1960
Decaption Note:
Disposition Action: n/a
Disposition Approved on Date:
Disposition Authority: n/a
Disposition Case Number: n/a
Disposition Comment:
Disposition Date: 01 JAN 1960
Disposition Event:
Disposition History: n/a
Disposition Reason:
Disposition Remarks:
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Document Unique ID: 00
Drafter: n/a
Enclosure: n/a
Executive Order: N/A
Errors: N/A
Film Number: D760009-0524
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Reference: n/a
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Review Exemptions: n/a
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Review Markings:

Margaret P. Grafeld
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04 MAY 2006

Review Media Identifier:
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TAGS: BDIS, FR, US, INSA, THICKOK INTERNATIONAL INC
To: STATE COM
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